

# SIAA CANCELLATION & REFUND POLICY



Stockbrokers and Investment  
Advisers Association

Serving the interests of investors

## CPD WORKSHOPS

Minimum numbers are required at a professional development workshop. Workshops may be held face-to-face or online.

The Association reserves the right to cancel a workshop at any time.

Where the Association cancels a professional development workshop and a transfer to an alternative workshop is not suitable, fees will be refunded in full. The Association will not be held liable for any other associated costs incurred by the attendee if the professional development workshop is cancelled or postponed.

The Association regrets that no refunds or transfers will be given within 10 working days of a registered professional development workshop. If a delegate fails to attend a registered professional development workshop, fees are not refundable or transferable. Attendee substitutions for a registered professional development workshop can be made up until the commencement of the professional development workshop.

A maximum of one transfer to an alternative workshop per enrolment can be made no less than 10 working days prior to the commencement of the registered professional development workshop date (subject to any additional applicable charges).

All requests for cancellations, transfers and substitutions must be received in writing via email to [education@stockbrokers.org.au](mailto:education@stockbrokers.org.au).

### When you transact business online with the Association, please note the following:

Trading Name:	<b>Stockbrokers and Investment Advisers Association Limited</b> Level 5, 56 Pitt Street Sydney NSW 2000
ABN:	91 089 767 709
Currency:	Australian dollars
Description of services purchased:	refer tax invoice
Customer Service contact:	<a href="mailto:education@stockbrokers.org.au">education@stockbrokers.org.au</a> or telephone +61 (2) 8080 3200