

Stockbrokers and Financial Advisers Professional Program

Cancellation and Refund Policy

Cancellation requests must be emailed to education@stockbrokers.org.au. An administration fee of \$110 will apply to eligible cancellations.

Substitutes are welcome within the enrolment period.

Fees will not be refunded if a candidate withdraws after study notes have been dispatched or student access to Subject Rooms has been activated, except under the following circumstances:

- where the candidate's application for enrolment is declined by the Association
- where the Association cancels an accreditation in which the candidate has enrolled.

When you transact business online with the Association, please note the following

Trading Name:

Stockbrokers and Financial Advisers Association Limited

Level 5, 56 Pitt Street

Sydney NSW 2000

ABN: 91 089 767 709

Currency: Australian dollars

Description of services purchased: refer tax invoice

Customer Service contact: info@stockbrokers.org.au or telephone +61 (2) 8080 3200