

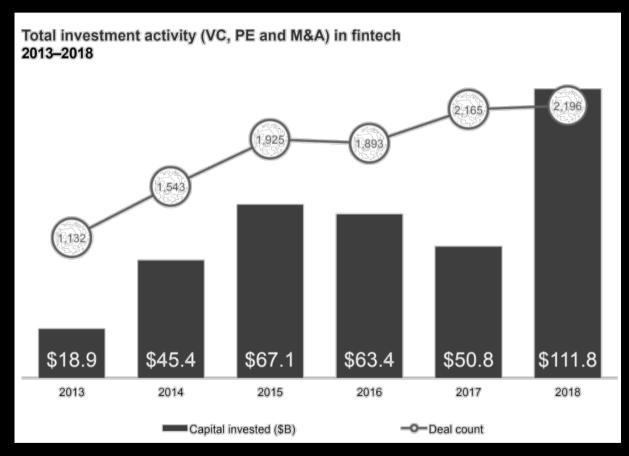
A BLOCKBUSTER YEAR FOR FINTECH



Fintech investment in 2018 has reached an all-time high, marked by mega deals of all kinds.



The number of new unicorns also increased significantly, with 16 new companies overcoming the \$1B valuation.

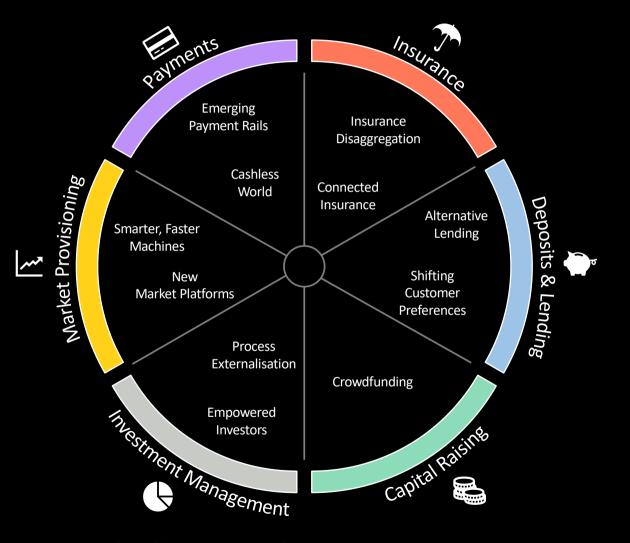


Source: KPMG – The Pulse of Fintech 2018

AUSTRALIAN FINTECH LANDSCAPE



11 CLUSTERS OF INNOVATION



GLOBAL TRENDS



41 global fintech unicorns, valued at \$154.1B



Challenger banks continue to grow, with millions of customer accounts



Hot areas:

- Regtech
- Al/Machine Learning
- Blockchain
- Automation

Source: Deloitte - The future of financial services, impact for Australia

CHANGING CONSUMER BEHAVIOUR



22% of the population today & will constitute 50% of the workforce in the next 5 years



Millennials will drive future of retail growth

NEW CUSTOMERS, NEW CHALLENGES

The **CURIOUS** customer



The **DEMANDING** customer



The **IMPATIENT** customer

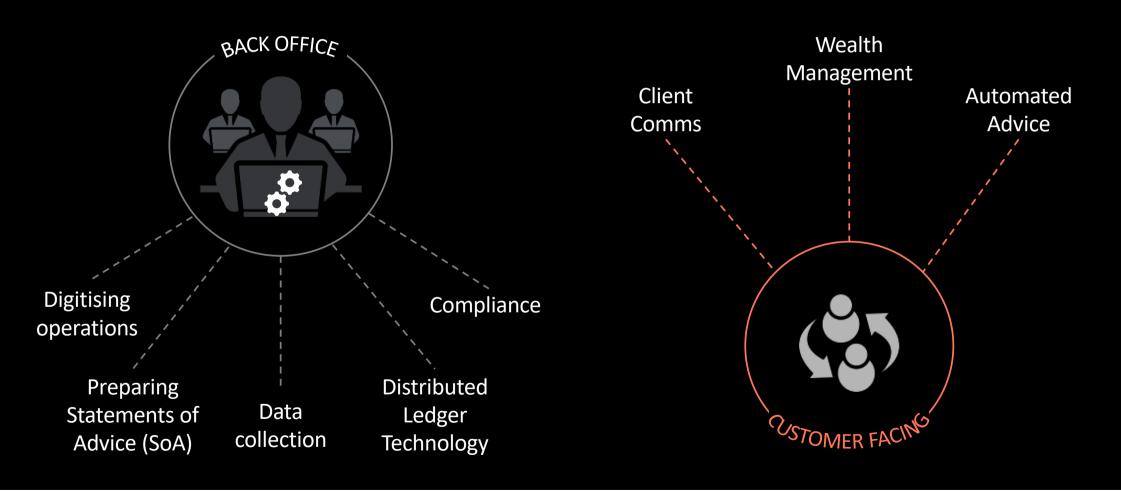


Find new ways to answer customers' questions

Find ways to deliver the right information at the right time

Shift strategies to keep up with impatient customers

HOW TECHNOLOGY IS SOLVING PROBLEMS FOR STOCKBROKERS AND FINANCIAL PLANNERS



HOW TECHNOLOGY CAN IMPROVE THE CUSTOMER



EXCHANGE PERSONAL DATA FOR BENEFITS Customers are happy to provide more data if they will get something useful in return.



LIFE STAGE PERSONALISED SUPPORT

Nearly 75% of customers want advice that is relevant to their life stage, financial needs and medium/long-term objectives.



MULTI CHANNEL APPROACH

Easy, seamless and effective communication with advisers can be achieved via mobile, social media, phone calls and traditional in-person meetings.



NEW MODELS TO NEW CUSTOMERS

Highly responsive, super connected and demanding customers are accustomed to platforms such as Google and Amazon, and almost 40% of customers would purchase investment advisory from an online provider.



AUTOMATED SUPPORT

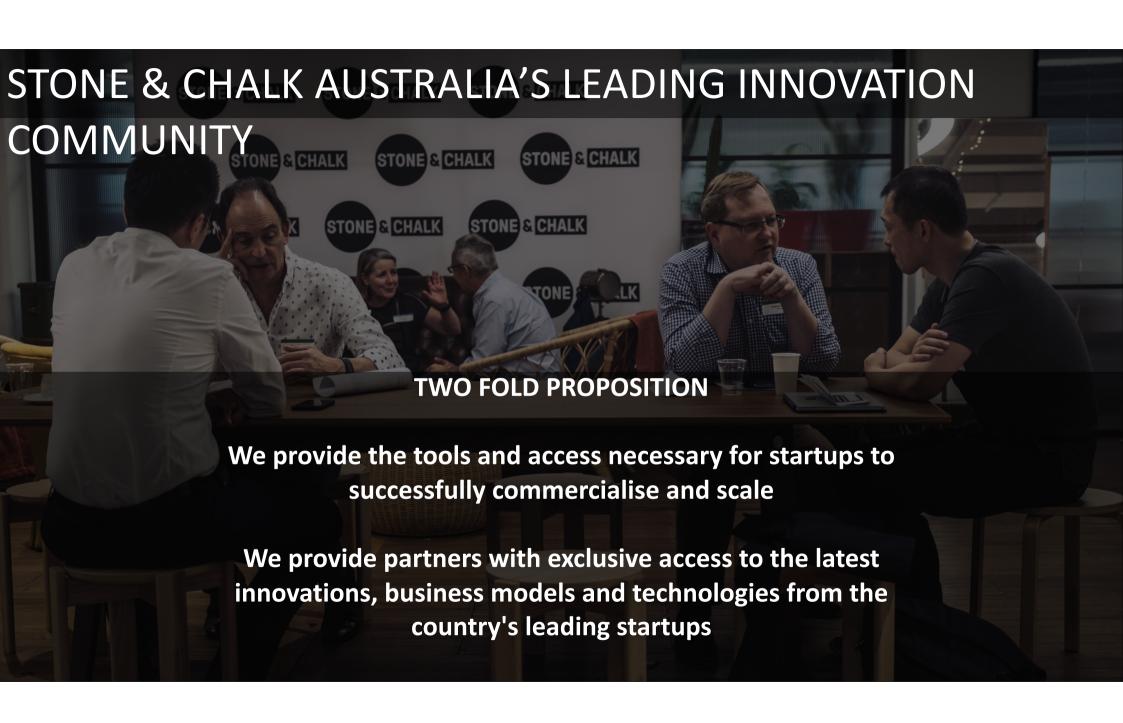
Automated advice allows for improved speed and convenience, and more than 75% of investment advisory customers say they'd be open to this model regarding asset allocation.



NEW WAY TO BUILD TRUST

Most customers' loyalty is driven by the confidence their firm will protect their data. Therefore, personal relationships are likely to take a back seat as the main driver of trust.

Source: Accenture – Investment Advice: Maintaining trust amid shifting consumer demands



STONE & CHALK A DIVERSE INNOVATION COMMUNITY

BLOCKCHAIN REGTECH FINTECH INSURTECH CYBERSECURITY DATA INTERNET AI & & **MACHINE AGTECH MEDTECH OF THINGS LEARNING DIGITAL ID** (IoT)

VITAL LINK IN ENABLING THE INDUSTRIES OF TOMORROW



ASIA'S MOST SUCCESSFUL INNOVATION MARKETPLACE

2

INNOVATION HUBS

SYDNEY & MELBOURNE

130

STARTUPS GRADUATED

HAVE BECOME S&C ALUMNI

20+

CORPORATE PARTNERS

AUSTRALIAN & INTERNATIONAL

150+

RESIDENT STARTUPS & SCALEUPS

HIGH POTENTIAL VENTURES

\$330M

CAPITAL RAISED

OUR RESIDENTS & ALUMNI

25+

EXPORTING

ASIA, NORTH AMERICA, EUROPE 800

RESIDENTS

A COMMUNITY OF LIKE MINDED ENTREPRENEURS

600

JOBS CREATED

TO FUEL THE AUSTRALIAN ECONOMY

650

EVENTS PER YEAR

CORPORATE, INNOVATION AND NETWORKING

S&C VALUE ADDED SERVICES TO PARTNERS



LEARNING & DEVELOPMENT

INNOVATION AS A SERVICE

CAPABILITY ENHANCEMENT

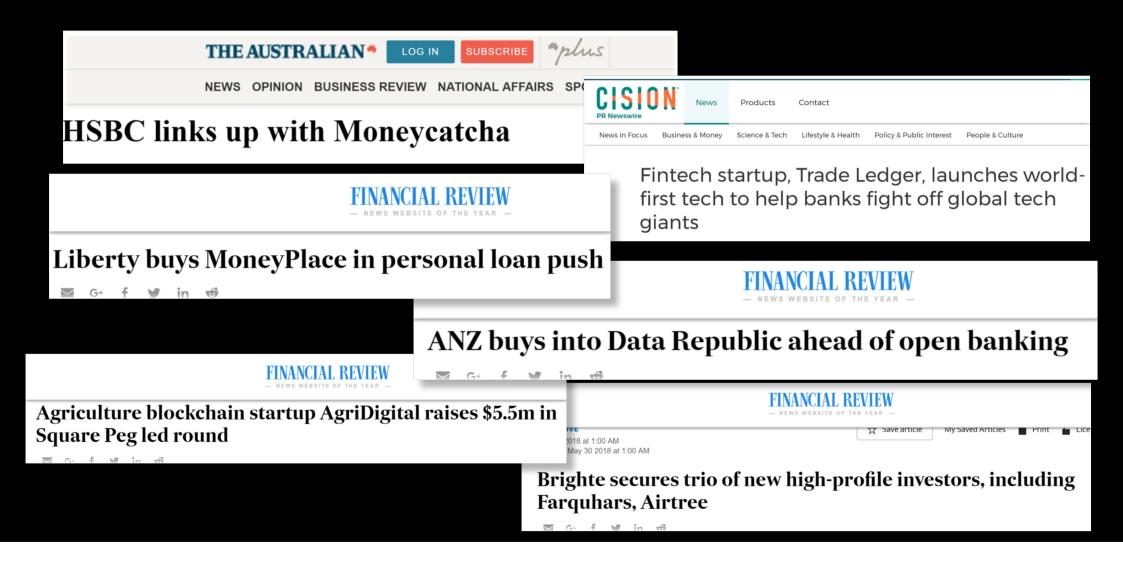
ACCELERATED PROBLEM SOLVING







S&C RESIDENTS SUCCESS STORIES



INTRODUCING...



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